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PARTS AND SERVICES

PARTS & SERVICES

As the world's leading drilling products and services provider, Boart Longyear understands how spare parts and service availability is critical to the success of a drilling operation better than most. Consider us your partner in keeping your projects running, with lower operating costs and higher returns on your equipment investments.

- Quickly and efficiently receive genuine Boart Longyear spare parts to avoid project delays
- Knowledgeable and reliable technicians available globally to keep your project up and running
- Various levels of service to fit your specific needs – from parts only to comprehensive service
- Practical hands-on training for both drillers and maintenance technicians

BOART LONGYEAR GENUINE PARTS

Each Boart Longyear drill rig is a highly engineered system, rugged and reliable, with every part designed and built to precise specifications. To maintain this quality and maximize efficiency and asset lifecycle, we recommend using only genuine Boart Longyear parts.

In addition to spare parts, we offer parts repair and rebuild services for major components – breathing new life into worn equipment. This cost efficient method can extend the life cycle of your assets and significantly improve the efficiency and reliability of your equipment.



TECHNICAL SUPPORT & SERVICES

We have been designing, developing, and building exploration and mining equipment for over 100 years and know how to deliver exceptional performance and reliability. Boart Longyear has extensive experience with and a comprehensive understanding of each rig we sell. With fully equipped facilities and professional staff, we're uniquely qualified to provide field service (including rig commissioning), in-house repair, and comprehensive technical support.

Count on Boart Longyear for:

- OEM-trained mechanics
- Genuine Boart Longyear parts
- Component repair and overhaul
- Certified rebuilds with machine warranties
- Rig repair, overhaul, and modifications

MECHANIC AND DRILLER TRAINING

Skilled labor is critical to your success. Untrained drillers and mechanics can be a significant expense. We recommend our hands-on training for both your drillers and field maintenance mechanics. Our training includes access to OEM manufacturing support, detailed technical and engineering data, and covers proper operation, maintenance, basic repair, and preventive maintenance.

Maintenance Technical Training includes:

- Preventive maintenance
- Component disassembly and reassembly
- Field troubleshooting / repairs

Driller Technical Training includes:

- Basic preventive maintenance
- Field troubleshooting / repairs
- Improving efficiency

ESSENTIAL MAINTENANCE

With our Essential Maintenance plan, we're your partner in all your parts and service needs. From a basic replacement parts only plan, to a comprehensive parts and service plan – all completely customizable to fit your business model.

The **Essential** plan includes scheduled preventive maintenance parts on qualified rigs along with a parts availability guarantee. Optional Performance Protector is available and includes audit, calibration, and training. Asset Lifecycle Reporting is also available as an add-on service.

Because planned maintenance reduces unplanned downtime, increases rig productivity and the life of the rig, and saves precious time and money, Boart Longyear offers our **Essential +S** program. **Essential +S** includes the Essential plan plus Performance Protector (audit, calibration, and training), Asset Lifecycle Reporting, PLUS service labor.

For comprehensive parts and service support, our **Essential +CS** program includes planned maintenance and service and includes unplanned parts and service support.

Essential Maintenance offers:

- Planned service intervals
- Detailed parts plans (genuine Boart Longyear parts)
- Customized to fit your business model
- Reporting capabilities for information based decision making = smarter parts and service
- Fully trained service technicians available

ESSENTIAL MAINTENANCE TRACK

Protecting Your Investment

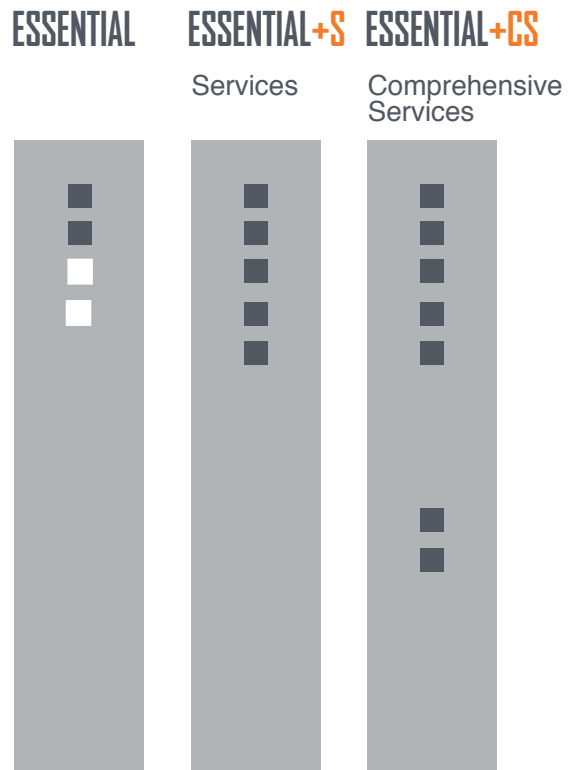
PREVENTATIVE

- Preventive Maintenance Parts
- Parts Availability Guarantee
- Performance Protector
- Asset Lifecycle Reporting
- Service Labor

CORRECTIVE

- Unplanned Parts
- Labor

Standard	■
Optional	□



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